



Monday, 23 February 2009

IMPORTANT NOTICE TO CUSTOMERS

Dear Valued Customer,

Re: New procedure for TRAKHEES applications, property modifications and compliance matters

Please note that in our continuous efforts to streamline our services and ensure a 'one stop shop' service for our clients, changes to application and reporting processes have been made, with immediate effect, as follows:

- All Trade Licence applications are to be lodged directly to TRAKHEES Commercial Licensing Department (CLD), located at Dragon Mart (1st floor).
- All Property Modification, Shop Fit Out, Landscaping Works and Signage applications are to be lodged directly to Trakhees Civil Engineering Department (CED) and Environment Health & Safety (EHS) Departments, located at Jebel Ali Free Zone and Dragon Mart. Please contact CED directly for enquiries relating to matters by emailing ced.modifications@trakhees.ae.
- Compliance matters can now be reported to the Community Manager or directly to Trakhees Compliance Unit by emailing them directly at compliance@trakhees.ae

Should you require further assistance or clarification, please contact Ammar Juma Al Bloki on telephone 050 1891885

Additional TRAKHEES Contacts

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Yours Sincerely,
Nakheel Asset Management and Design

